**ZENDESK TICKET VIEWER**

**Operating System**

The application is programmed and tested on Windows 10. All instructions below are for Windows 10.

**Installations**

To run this program, install following requirements:

* Python 3.5.2: You can download Python 3.5.2 from the [link](https://www.python.org/downloads/release/python-352/).
* pip: Download pip from the [link](https://pip.pypa.io/en/stable/installing/) and run ‘python get-pip.py’.
* requests: Open CMD and navigate to the folder that contains pip. Run 'pip3 install requests'.

**Steps to run the application**

To run the application, open CMD and navigate to the folder that contains main.py file and run python main.py command.

**Steps to execute unit tests**

To run the unit test cases, open CMD and navigate to the folder that contains tests.py file and run python tests.py command.